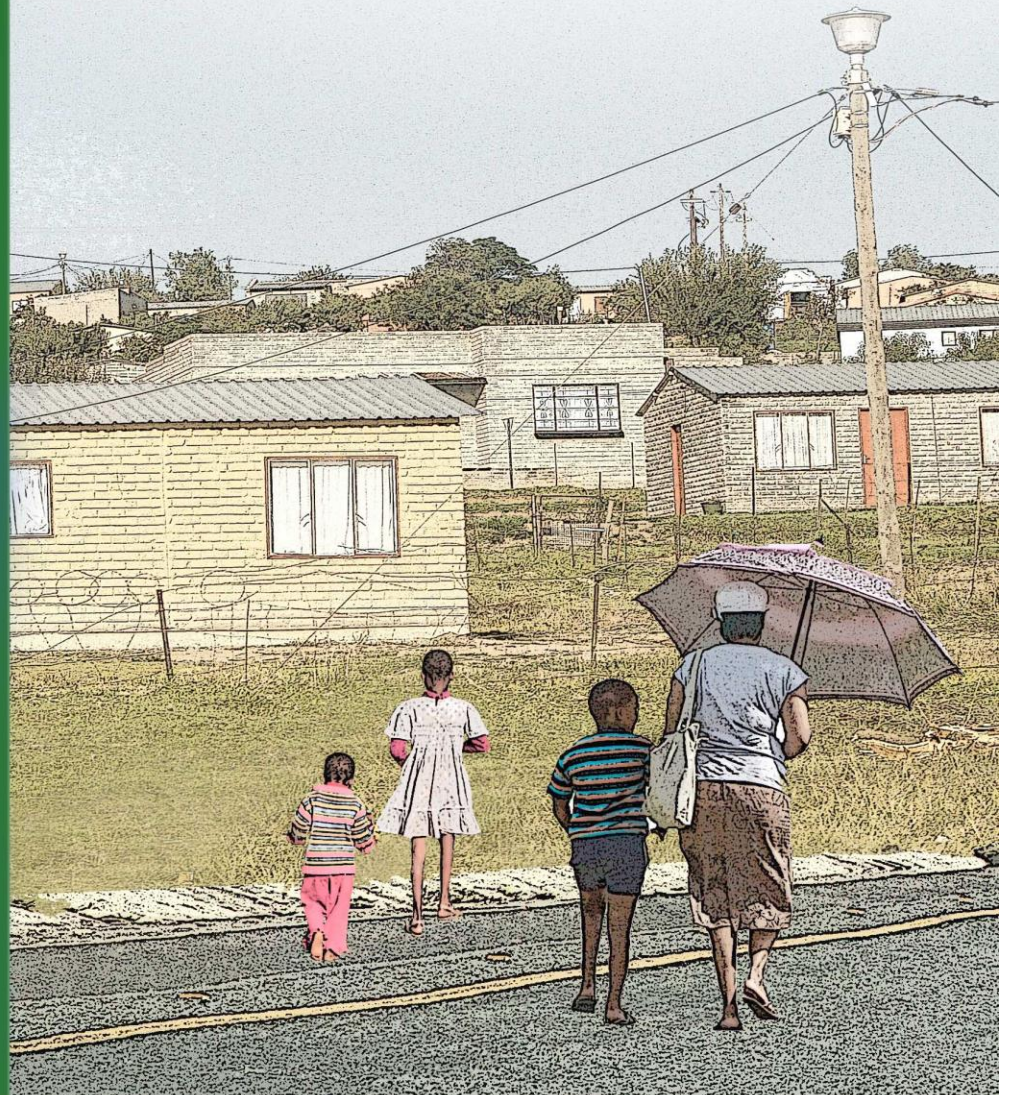


# Chapter 1

## Mayor's Foreword and Executive Summary



## Component A: Mayor's Foreword

Dear Community of Nketoana, it is my pleasure to present to you the developments made by the Municipality during the 2013/14 Financial Year. We are continuously striving to enhance service delivery to create a better life for all people of Nketoana. This is clearly defined in our vision and mission statement.

### Vision

The vision of Nketoana Local Municipality is "A municipality that will care for its residents and provide a safe and crime-free environment conducive for sustainable development."

As stated in our mission, the Municipality strives to live this by at all times attempting to:

- To foster a spirit of unity and communication in the pursuit of achieving the municipal objectives
- To provide a democratic, accountable and ethical government for the Nketoana community
- To render services in an effective, efficient and economic manner
- To promote sound and transparent financial management in accordance with legislative requirements



We, as a municipality is driven by a set of key priority areas as reflected in the Integrated Development Plan that determine our overall agenda. Objectives are set for these priority areas, which are as follow:

• IDP Priority 1	Water
• IDP Priority 2	Sanitation
• IDP Priority 3	Municipal Roads and Transport
• IDP Priority 4	Urban Planning
• IDP Priority 5	Local Economic Development
• IDP Priority 6	Institution Building
• IDP Priority 7	Refuse Removal
• IDP Priority 8	Electricity Reticulation
• IDP Priority 9	Cemeteries and Parks
• IDP Priority 10	Sport and Recreational Facilities

## Key Policy Developments

Within the context of the above-mentioned vision, we are especially proud about the following achievements that we have managed to realise during 2013/14.

During 2013/2014 the following policies were developed and or reviewed:

- **Office of the Municipal Manager**
  - Policies developed
    - IT Policy
  - Policies Reviewed:
    - PMS Framework and policies
  
- **Department Corporate Services**
  - Policies developed
    - Occupational Health & Safety Policy.
    - Incapacity due to Illness/Injury Policy.
    - Induction Policy.
    - HIV/Life Threatening Diseases Policy.
    - Sexual, Racial & Ethnic Harassment Policy.
    - Attendance & Punctuality Policy.
    - Policy on Career Opportunities, Succession Planning, Rapid Progression and Promotion
  
- **Department Community Services**
  - Policies developed
    - Intergraded Waste Management Plan
    - Intergraded Environmental Management Plan
  
- **Department Financial Services**
  - Policies reviewed
    - Indigent support policy
    - Tariff policy
    - Expenditure control policy
    - Travel and Subsistence policy
    - Supply chain management policy
    - Credit control and debt collection policy
    - Asset management policy
    - Writing off of irrecoverable debt policy
    - Banking policy
    - Budget policy

## Key Service Delivery Improvements

- **Office of the Municipal Manager**
  - The implementation of the PMS is successful and progress well. The performance assessments are done with success.
  - The IDP processes went according the plan and was ready to be assessed by COGTA in time.
  - The Internal Audit section executed audits according to their Annual Audit plan.
  - The appointment of an IT officer gave structure to the function
  
- **Department Corporate Services**
  - Filling of critical, vacant posts.
  - Training of employees.
  - Supply of fleet to departments.
  - Renovation and expansion of office space.
  
- **Department Community Services and LED (policies reviewed and new policies develop)**
  - Introduction of Operational Plans and Job Cards to ensure that we measure our targets
  
- **Department Technical Services**
  - New Roads
  - Improved maintenance
  - New high mast lights
  - Communal taps were installed where necessary
  - The quality of water and management of sanitation has improved substantially with the appointment of the Manager Water and Sanitation
  - Water provision is no longer disrupted in Mamafubedu (Petrus Steyn).
  
- **Department Financial Services**
  - Being able to reconcile all the government departments' accounts that were never reconciled for the past 5 years
  - Increasing the indigent threshold to accommodate more people who were struggling with paying their municipal accounts
  - Providing Free Basic Services only to the indigents

## Public Participation

Our Municipality involve our communities in our affairs by means of public advertisements of our Integrated Development Plan and Service Delivery and Budget Implementation Plan, as well as our performance plans, with specific reference to the Annual Report. We also advertise the activities of the Oversight Report and invite participation from our communities.

Our community also participate through the structures of the IDP Representative Forum and the annual IDP and budget road shows that we conduct annually.



We also conduct public engagement session when major new (or reviewed) by-laws, policies, strategic or sector plans and strategies are considered.

## Remaining Challenges

- **Office of the Municipal Manager**
  - The PMS is well accepted by senior management but must now be cascaded down to lower levels of employment to experience the full benefit of a fully implemented PMS.
  - In the compilation/review of the IDP, Public Participation is always a challenge and the commitment of Council to this process is needed. The lack of several master plans in the municipality has a serious impact on the reliability assessment of the IDP.
  - Internal Audit is understaffed and that is hampering their performance.
  - The IT officer is not able to attend to all problems. She has 1 intern and 2 volunteers to assist her. Appointment of IT staff is a serious challenge.
  
- **Department Corporate Services**
  - Some critical, vacant posts remain unfilled.
  - Not all employees were given training.
  - Misuse of municipal assets like vehicles.
  - Limited EAP
  
- **Department Community Services and LED (policies reviewed and new policies develop)**
  - Lack of Employees
  - Lack of Plant Machinery for landfill site Management and Refuse removal
  - Lack of Proper equipment's to deliver efficient service
  
- **Department Technical Services**
  - Water and Sanitation
    - Lindley clean water reservoir is leaking. The consultant was appointed for assessment.
    - Meintjies clean water reservoir is leaking; a quotation will be obtained from Gertuck to fix this reservoir.
    - The supply of water to Reitz/ Petsana is unstable.
    - The Reitz WWTW is overloaded, the plant is unable to treat the amount of waste water inflow.
    - The department is short-staffed; as a result, there is a delay in executing most of the planned projects.
    - The department is in short of vehicles, which forces other teams to share vehicles.
    - There is a delay in purchasing of material, which is affecting the service delivery.
    - There is high water demand in Reitz; as a result the reservoirs are no longer getting full.
    - Most of toilets in Petsana are leaking; which is resulting in serious water loss.
    - The Upgrade at Reitz WTW has taken too long to be complete and it is affecting most treatment units.
  
  - Electricity and Mechanical
    - Shortage of Materials for Maintenance
    - Need for tools.

- Need for spare Transformers (at least 100KVA and 200KVA).
  - Broken Highmast lights needing crane for repairs.
  - Ground mounted transformers in Ntha.
  - Opened pole top boxes causing power failures in Ntha.
  - Substations need annual service.
  - Shortage of qualified staff.
  - Burglaries occurring in the presence of Security guards.
- Roads and Stormwater
    - Delays in Procurement of Vehicle Parts.
    - Shortage of qualified Mechanics.
    - Transport – trucks needs tyres, roadworthy and license fees to be paid
    - Requests were handed in for approval and purchases,
    - On license fees, fleet management arrange payments.
    - Bulk materials in process of buying.(Requests handed in)
    - Transport – trucks needs tyres, roadworthy and license fees to be paid,
    - Consider hiring of yellow fleet for gravelling program.
    - New borrow puts to be identified.
    - Quality of existing borrow puts are poor – not suitable for program.
    - Requests were handed in for approval and purchases
    - Labour intensive – not enough labour to perform as required.
    - Require EPWP workers temporary.
    - Lack of internal and external funding due to financial restrains.
    - Lack of internal and external funding.
    - Apply for funding at District Council and MIG
    - In need of pedestrian vibrating roller, 3 x plate compactors and 2 x tamper rammers.
    - Requests handed in for approval of purchases.
- **Department Financial Services**
    - Increasing collection rate
    - Implementing full credit control and debt collection on the areas supplied by Eskom

## Future Actions

Our immediate future priorities to improve our services will be as follows:

- **Office of the Municipal Manager**
  - In 2014/2015 it is of high importance that the municipality implement the electronic version developed by the COGTA.
  - The IDP assessment rating will never be improve unless master plans are developed and regularly reviewed.
  - Water Service Delivery Plan
  - Transport Master plan
  - Roads and Storm Water management Plan
  - Energy Master Plan

- Solid Waste Management Plan
  - Environmental Master Plan
  - Tourism Strategy
  - LED Strategy
  - HR Strategy
  - Financial Plan
  - Housing Sector Plan
  - SDF
- **Department Corporate Services**
    - Prioritize training.
    - Fill essentially critical skills.
- **Department Community Services and LED**
    - Change of the current Organogram to allow sections to grow in skilled personnel
    - Procurement of proper Plant Machinery and equipment.
    - Procuring of 85 L Dustbins
    - Improving Skills development within department
- **Department Technical Services**
    - Request for Materials was submitted on 15 July 2014.
    - Tools were ordered.
    - Transformers were requested.
    - Request for Service provider with Suitable Crane was made
    - Request for transformer pole mounting materials was re-submitted on 15 July 2014.
    - About 150 new pole top box covers to be ordered.
    - Request for Substations maintenance was submitted on 15 July 2014.
    - Still waiting for the approval of updated organogram, so that appointments can be made.
    - Seek management intervention.
    - Consult Finance Department.
    - Still waiting for the approval of updated organogram, so that appointments can be made.
- **Department Financial Services**
    - Timeous sitting of the Revenue Committee
    - Continuous visits to locations to urge people to pay
    - Appoint an effective debt collector

## **Conclusion**

This Report is our feedback to you, our loyal friends and compatriots. It contains particulars of what we achieved during the past financial year (2013/14) and give an overview of the obstacles that remain in realising our vision and mission above. We believed that we have made important strides in fulfilling our Government's mandate to create a better life for all – especially the most vulnerable and poor in our society.

## Component B: Executive Summary

### 1.1 Municipal Manager's Overview

During the 2013/14 financial year we have managed to make important progress towards a better life for all our communities, and have improved our institutional response systems and capacity considerably. Yet, there is no denying that there still needs to be done a lot taking into consideration lots of challenges we need to face.

#### Service Delivery performance

We are reasonably satisfied that we, as managers, have contributed positively towards Council's service delivery successes in 2013/14. However, there were also several challenges that need to be addressed. In this regard, the following could be highlighted:

- An unqualified audit with matters.
- Limited training of staff done.
- Wellness Day activity.
- Employee Medical Assistance not done.
- Unapproved organizational structure.
- Lack of Employees
- Lack of Plant Machinery for landfill site Management and Refuse removal
- Lack of dustbins
- Filling of posts



#### Policies and related administrative matters

The municipality has maintained registers of the required administrative and financial policies throughout the 2013/14 financial year. The employment equity plan was reviewed and progress reports about its implementation submitted to the Department of Labour. The following important plans and policies were also reviewed and/or implemented:

- **Office of the Municipal Manager**
  - IDP Review
  - Internal Audit Annual Audit Plan
  - New or revised policies:
    - Policies developed
      - IT Policy
    - Policies Reviewed:



- PMS Framework and policies

- **Department Corporate Services**

- Plans reviewed during the financial year
  - Employment Equity Plan.
  - Workplace Skills Plan.
- Existing policies
  - Asset management policy, Banking and investment policy, Budget policy, Car allowance policy, Cellphone allowance policy, Credit control and debt collection policy, Draft property rates policy, Draft property rates by-laws policy, Indigent support policy, Leave policy, Overtime policy, Pauper burials policy, Recruitment policy, Supply chain management policy, Tariff policy, Travel and subsistence policy, Use of municipal vehicle policy, Use of mayoral car policy, Working hours policy, Policy on career , opportunities, succession, planning, rapid progression and promotion, Training and development policy, Public participation policy, Scarce and critical skills, Retention and recruitment policy, Internship programme policy, Records management policy, Occupational health and safety policy, Study grant and bursary policy, Relocation policy, IT policy and procedure, Employment equity policy, HIV/ aids & life threatening diseases policy, Incapacity due to ill health/ injury policy, Sexual, racial & ethnic harassment policy, telephone Policy, Housing Allowance Policy, Study Allowance Policy
- Policies developed
  - Occupational Health & Safety Policy.
  - Incapacity due to Illness/Injury Policy.
  - Induction Policy.
  - HIV/Life Threatening Diseases Policy.
  - Sexual, Racial & Ethnic Harassment Policy.
  - Attendance & Punctuality Policy.
  - Policy on Career Opportunities, Succession Planning, Rapid Progression and Promotion

- **Department Community Services and LED (policies reviewed and new policies develop)**

- National Environmental Management Waste Act of 2008
- National Environmental Management Act of 1998
- Policies developed
  - Intergraded Waste Management Plan
  - Intergraded Environmental Management Plan

- **Department Technical Services**

- Roads and Stormwater masterplan

- **Department Financial Services**

- Budget Policy, Cash and Investment Policy, Indigent Policy, Tariff Policy, Write off of irrecoverable debt Policy, Supply Chain Management Policy, Property Rates Policy, Asset Management Policy, Credit Control and Debt collection Policy, Free Basic Electricity Policy, Free Basic Sanitation Policy, Free Basic Waste Policy, Free Basic Water Policy, Mayoral &

Speaker Car Policy, IT Policy, 8 key policies as per Performance Plan, Indigent Policy, Procurement Policy

- Policies reviewed
  - Indigent support policy
  - Tariff policy
  - Expenditure control policy
  - Travel and Subsistence policy
  - Supply chain management policy
  - Credit control and debt collection policy
  - Asset management policy
  - Writing off of irrecoverable debt policy
  - Banking policy
  - Budget policy

## Shared Services

The municipality entered into an agreement with the district municipality for the utilisation of the following shared services:

- Disaster management (Thabo Mafutsanyana District municipality)

## 1.2 Municipal Population, Functions and Environmental Overview

---

Nketoana Local Municipality is named after the Leibenbergsvlei River, which is Nketoana in Sesotho.

The Municipality is situated within the Thabo Mafutsanyana District Municipality in the Eastern Free State. It comprises of Reitz, Petsana, Mamafubedu (Petrus Steyn), Lindley, Ntha, Arlington and Leretswana.

*Figure / Table 1.1: Map of the Nketoana municipal area*



(Source: Municipal Demarcation Board)

The head office is situated at Reitz, with municipal staff in each unit to ensure that services are brought closer to the community. The Municipality has four administration departments i.e. Corporate Services, Community Services, Technical Services and Financial Services. The core function of the municipality is service delivery as set out in the constitution.

The municipality is 54km from Bethlehem, 240km from Johannesburg and 60 km from the N3 Road.

The main economic activities in the area are agriculture and retail businesses. Nketoana is a fertile agricultural region and approximately 19% of the economically active population is employed in the agricultural sector.

Attractions in the area include: flower and nut farms; bird farms; two lion farms; game farms and the Bass Feather Country Lodge (Previously known as Bietjie Water Holiday Resort). History buffs will be interested in the fact that Lindley was the birthplace of Dr Danie Craven and the Yeomanry Koppies area is a recognised Anglo-Boer War battlefield. The historical Dutch Reformed Church building in Ntha and the Krusipad Missionary Church are also likely to be of interest, as are the other national monuments in the area.

The Bieleliemielie Festival and annual stud auctions are popular with locals. Tourists can visit the agri-tourism route in Arlington. (Source: <http://www.freestatebusiness.co.za/municipalities>)

Figure / Table 1.2: Nketoana Municipality

Place	Area (km <sup>2</sup> )	Population	Most spoken language
Arlington	5.51	222	Sotho
Cremona	0.46	2,021	Sotho
Leratswana	0.82	3,429	Sotho
Lindley	21.07	1,621	Sotho
Mamafubedu	1.38	8,121	Sotho
Ntha	2.16	8,500	Sotho
Mamafubedu (Petrus Steyn)	9.74	1,163	Afrikaans
Petsana	2.76	13,670	Sotho
Reitz	6.51	1,781	Afrikaans
Remainder of the municipality	5,560.92	21,423	Sotho

Source: <http://en.wikipedia.org>

Figure / Table 1.3: Map of the Nketoana municipal area



(Source: <https://maps.google.com>)

Trade and Industry in different towns:

## **Reitz**

- **Background**

Reitz is the principal town of the area and economically the strongest. Lying almost halfway between Bethlehem and Frankfort on Route 26, Reitz is described as a peaceful village. It first became a municipality in 1903. It is a small Free State town which is a centre for the maize, wheat and cattle farmers of the area. Its biggest claim to fame is that it has the largest maize silos in the southern hemisphere.

- **Trade and Services**

Reitz has a well-developed CBD in the centre of Reitz with a variety of retail businesses and related services including agricultural suppliers, wholesalers, retailers, general dealers, hair dressers, funeral parlors, pharmacies, bakeries, professional service providers and many more.

Apart from the above formal businesses, a substantial number of business activities are also to be found in Petsana, including spaza shops, vegetable shops, backyard repair shops, panel beaters, car washes, builders and so forth.

- **Industrial**

Reitz has two industrial areas situated directly to the north of Petsana and Reitz respectively where a variety of light and heavy industries can be found. Most of these industries are however related to and in support of the agricultural sector.

## **Mamafubedu (Petrus Steyn)**

- **Background**

Mamafubedu (Petrus Steyn) is situated near the large hill Elandskop, the scene of many a skirmish between Boer and Brit during the Anglo-Boer War.

Research has indicated that Mamafubedu (Petrus Steyn) is the Free State town highest above sea level, at 1 702 meter above sea level and is dominated by one of the biggest co-operative grain silos in the Free State. The Renoster River has its source near the town.

- **Trade and Services**

Mamafubedu (Petrus Steyn) has a well-defined CBD. Businesses found within the CBD include the co-operation, a supermarket, retail shops and general dealers and liquor stores, a hotel and hair dressers. Other services of interest include financial institutions, medical doctor's practices, a pharmacy, an estate agency and funeral houses.

Mamafubedu accommodates quite a number of formal businesses, which is mostly situated at the entrance to Mamafubedu. There are quite a large number of residential sites used for mixed uses such as businesses, taverns, funeral parlours, fuel depots and spaza shops. These properties have not been rezoned as such.

- **Industrial**

One of Mamafubedu's (Petrus Steyn's) largest assets is the grain silo situated to the northwest of the town next to the railway station. The silos have the largest storage capacity of 102 000 tons in the Lindley district. According to the co-operation, approximately 25 000 tons of maize are stored during May to August, whilst approximately 35 000 ton of wheat are stored during December to February each year. The industrial area itself is completely served and has good access from both external roads and the railway line, but is currently completely underutilized. There is ample land available for expansion should the need arise. Several other enterprises are situated in the town itself which include a warehouse, engineering works, a mill and bakery, 2 potato wash facilities, a fuel depot and various light industrial workshops.

## **Lindley**

- **Background**

Lindley is named after a missionary, Daniel Lindley, an American Presbyterian minister of the Voortrekkers. Historically notable was the Battle for Yeomanry Hills which took place during May 1900 between British and Free State forces.



The farm Doornkloof of famous Voortrekker leader, Sarel Cilliers, is also in the district, forming today the national headquarters of the Voortrekkers youth movement.

- **Trade and Services**

Lindley has a well-defined CBD consisting of several businesses linear along the main road to the north and south of the CBD. Ntha has not yet a well-defined CBD although a concentration of businesses exists in the township. A need exists for the development of the large business site adjacent to the access road to Ntha to serve as an activity or business node.

- **Industrial**

No provision is made for light industrial sites in a designated industrial area in Lindley. A definite need exists for sites of this nature. A few light industrial sites were provided in Ntha along the main collector roads through Ntha.

## **Arlington**

- **Background**

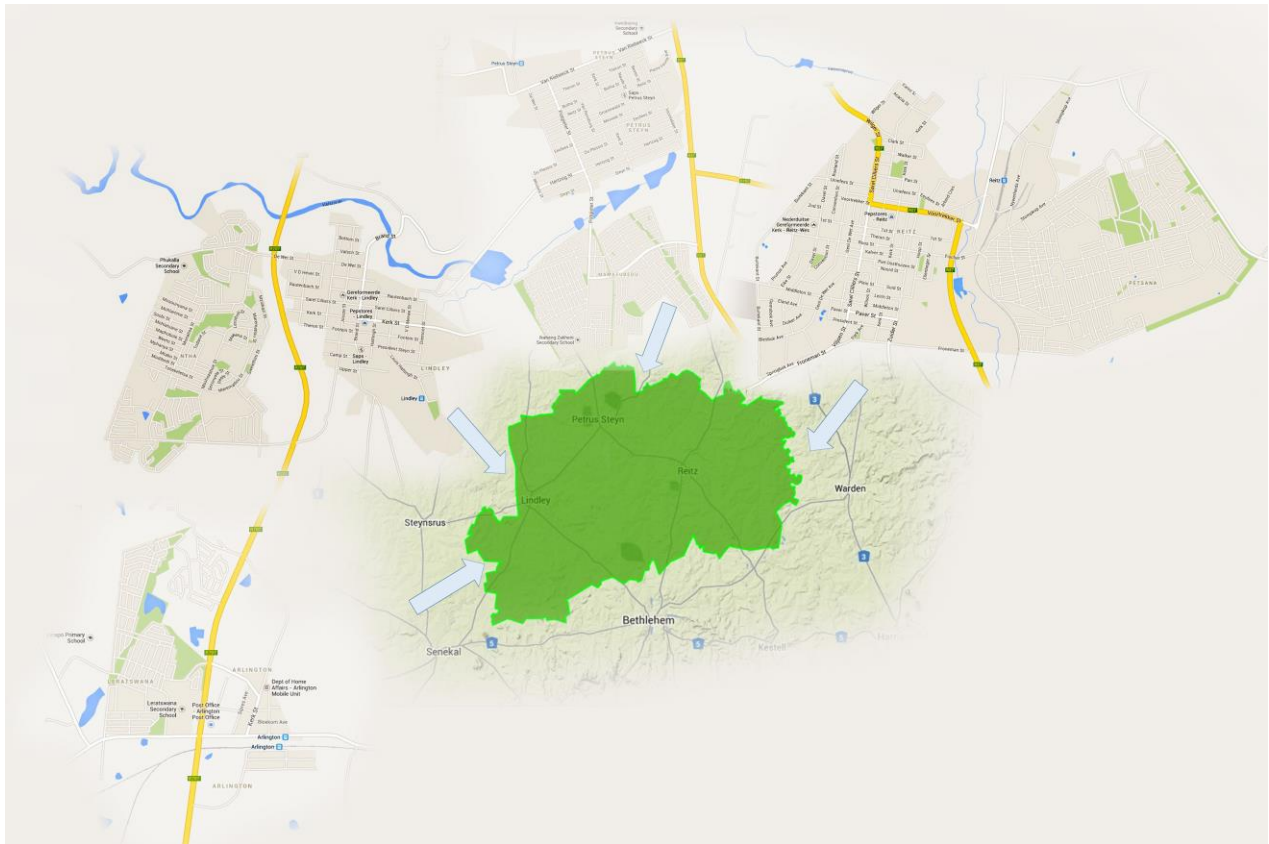
Founded in 1930, the village of Arlington is supported by a very strong agricultural district, especially cattle studs for the Simmentaler, Simbra and Angus breeds.

- **Trade and Services**

Arlington has a well-defined and accessible CBD adjacent to the major road between Bethlehem and Steynsrus. Leratswana has a small business activity node consisting of community facilities and shops adjacent to the access road. The business areas described indicate limited growth potential. Arlington has no industrial sites available due to the lack of available land.

(Source: <http://www.nketoana.fs.gov.za/>)

Figure / Table 1.4: Nketoana Municipal Area



(Source: <https://maps.google.com>)



Figure / Table 1.5: Population

Census 2001

Community Survey 2007

Census 2011

Male	Female	Total	% of Total
3038	3067	6105	10%
3505	3436	6941	11%
3989	4044	8033	13%
3852	4095	7947	13%
2818	3216	6034	10%
2196	2544	4740	8%
1735	2157	3892	6%
1638	1988	3626	6%
1452	1729	3181	5%
1258	1586	2844	5%
1123	1148	2271	4%
759	897	1656	3%
516	800	1316	2%
442	745	1187	2%
338	614	952	2%
208	320	528	1%
117	297	414	1%
81	200	281	0%

	Male	Female	Total	% of Total
0 - 4	3098	3705	6803	11%
4 - 9	2857	3188	6045	10%
10 - 14	3027	3264	6291	11%
15 - 19	3156	3576	6732	11%
20 - 24	2638	3354	5992	10%
25 - 29	2791	2798	5589	9%
30 - 34	2200	2256	4456	7%
35 - 39	1857	2322	4179	7%
40 - 44	1226	1569	2795	4%
45 - 49	1111	1382	2493	4%
50 - 54	1304	1759	3063	5%
55 - 59	1296	1589	2885	5%
60 - 64	815	942	1757	3%
65 - 69	421	738	1159	3%
70 - 74	309	473	782	1%
75 - 79	230	239	469	1%
80 - 84	147	280	427	1%
85 - 120	201	250	451	1%

	Male	Female	Total	% Total
0 - 4	3527	3591	7118	12%
4 - 9	3230	3328	6558	11%
10 - 14	2875	2931	5806	10%
15 - 19	2973	2910	5883	10%
20 - 24	2950	2921	5871	10%
25 - 29	2519	2654	5173	9%
30 - 34	2028	2173	4201	7%
35 - 39	1696	1851	3547	6%
40 - 44	1299	1647	2946	5%
45 - 49	1356	1643	2999	5%
50 - 54	1108	1441	2549	4%
55 - 59	985	1341	2326	4%
60 - 64	819	1015	1834	3%
65 - 69	513	749	1262	2%
70 - 74	321	563	884	1%
75 - 79	185	411	596	1%
80 - 84	131	302	433	1%
85 - 120	96	242	338	1%

(Source: Statistic South Africa: Census 2001 and Community Survey 2007)

Census 2001

Community Survey 2007

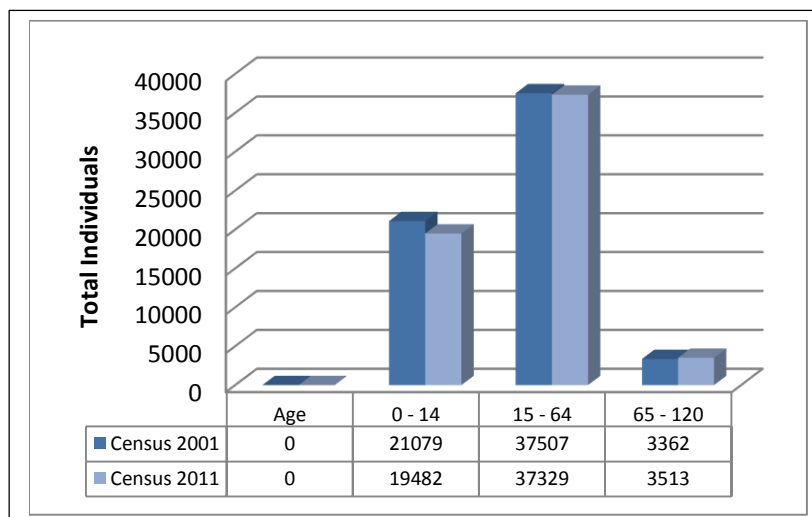
Census 2011

Age	Total Persons	Age group as %
0 - 14	21079	34%
15 - 64	37507	61%
65 - 120	3362	5%

Age	Total Persons	Age group as %
0 - 14	1939	4%
15 - 64	39941	89%
65 - 120	3288	7%

Age	Total Persons	Age group as %
0 - 14	19482	32%
15 - 64	37329	62%
65 - 120	3513	6%

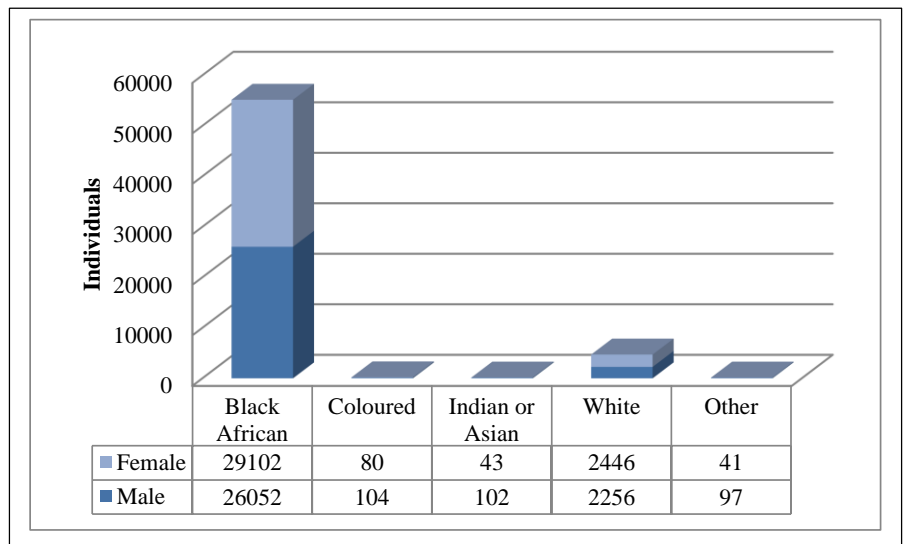
(Source: StatsSA)



(Source: StatsSA)

Figure / Table 1.6: Population Group (StatsSA, Municipal Fact Sheet, Census, 2011)

	Male	Female
Black African	26052	29102
Coloured	104	80
Indian or Asian	102	43
White	2256	2446
Other	97	41

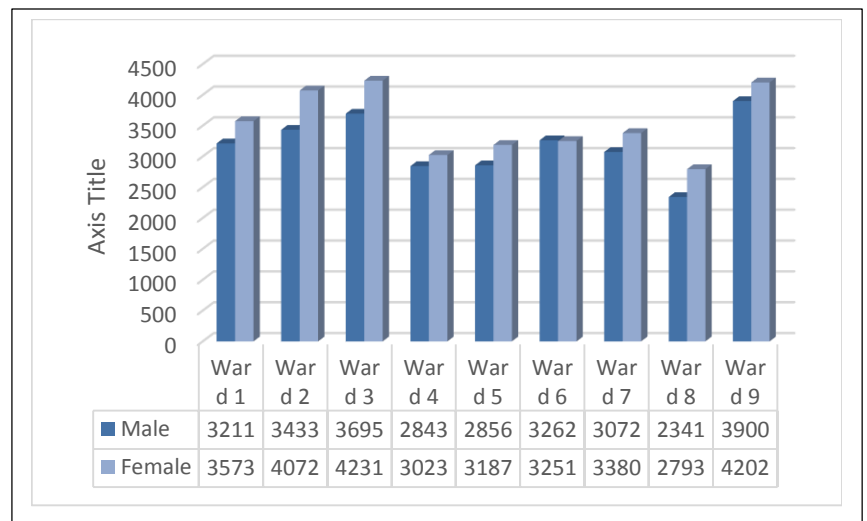


(Source: StatsSA, Municipal Fact Sheet, Census, 2011)

### Population according to wards:

Figure / Table 1.7: Gender as per Ward

	Male	Female	Total
FS193: Nketoana	28611	31713	60 323
Ward 1	3211	3573	6 784
Ward 2	3433	4072	7 505
Ward 3	3695	4231	7 926
Ward 4	2843	3023	5 865
Ward 5	2856	3187	6 041
Ward 6	3262	3251	6 511
Ward 7	3072	3380	6 450
Ward 8	2341	2793	5 134
Ward 9	3900	4202	8 102



(Source: StatsSA, Municipal Fact Sheet, Census, 2011)

Figure / Table 1.8: Gender and population as per Ward

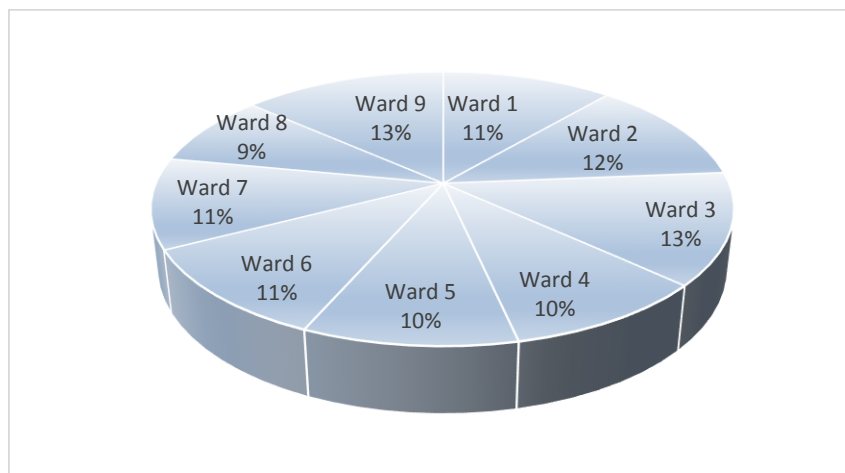
	Black African		Coloured		Indian or Asian		White		Other	
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
FS193: Nketoana	26052	29102	104	80	102	43	2256	2446	97	41
Ward 1	2846	3189	9	7	25	8	325	367	6	2
Ward 2	3347	4011	17	11	17	10	45	39	7	1
Ward 3	3622	4177	15	10	9	2	43	40	6	2
Ward 4	2494	2656	10	10	14	9	312	339	12	9
Ward 5	2686	3018	2	9	6	2	156	154	5	3
Ward 6	2381	2349	22	10	12	2	810	872	36	17
Ward 7	2481	2732	14	7	10	9	555	628	10	4
Ward 8	2320	2785	2	2	5	1	7	4	7	1
Ward 9	3873	4186	13	13	5	1	2	1	7	1

According to Census 2011 62 % of the population are between the age of 15 and 64, 53% are female. The dominant language is Sesotho, with 75% speaking the language as a first language, 11% IsiZulu and 9% Afrikaans. The number of persons has decreased from 61950 (Census 2001) to 60324 (Census 2011), but the number of households has increased from 15039 (Census 2001) to 17318 (Census 2011). Which means that the service points in the municipality has increased with 2279 households.

(Source: StatsSA, Census, 2011)

Figure / Table 1.9: Number of persons as per Ward

Ward	Total persons
Ward 1	6784
Ward 2	7505
Ward 3	7926
Ward 4	5865
Ward 5	6041
Ward 6	6511
Ward 7	6450
Ward 8	5134
Ward 9	8102



(Source: StatsSA, Census, 2011)

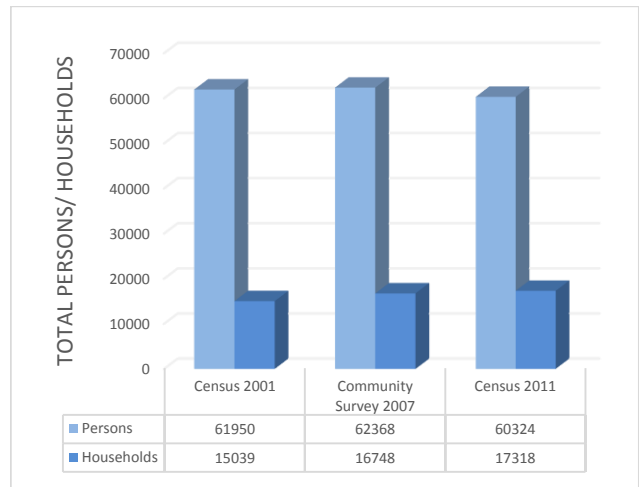
The population density in the area is approximately 10.8 persons per square km, which is substantially less than the national average of 32.

(Source: <http://en.wikipedia.org>)



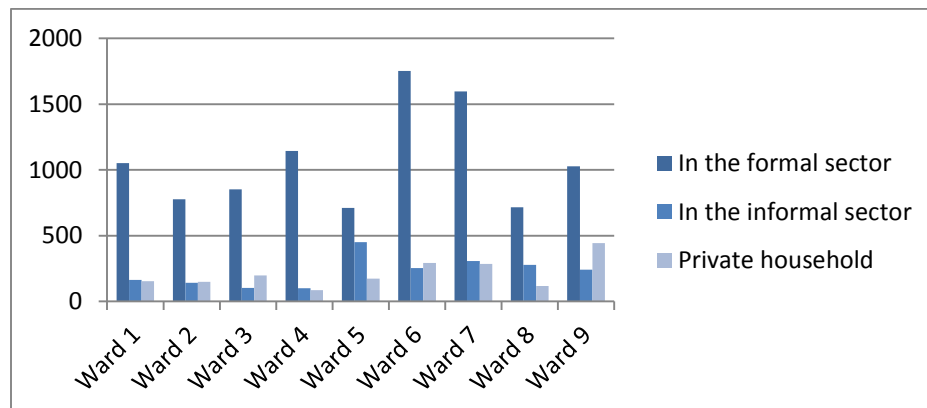
Figure / Table 1.10: Number of persons and households

Category	Census 2001	Community Survey 2007	Census 2011
Persons	61950	62368	60324
Households	15039	16748	17318



(Source: StatsSA, Census, 2011)

Figure / Table 1.11: Economic sectors per ward



	In the formal sector	In the informal sector	Private household
<b>FS193: Nketoana</b>	9630	2045	1900
Ward 1	1053	165	154
Ward 2	777	143	150
Ward 3	852	102	197
Ward 4	1145	101	87
Ward 5	712	451	173
Ward 6	1752	254	292
Ward 7	1597	308	285
Ward 8	716	279	118
Ward 9	1027	241	444

(Source: StatsSA, Census, 2011)

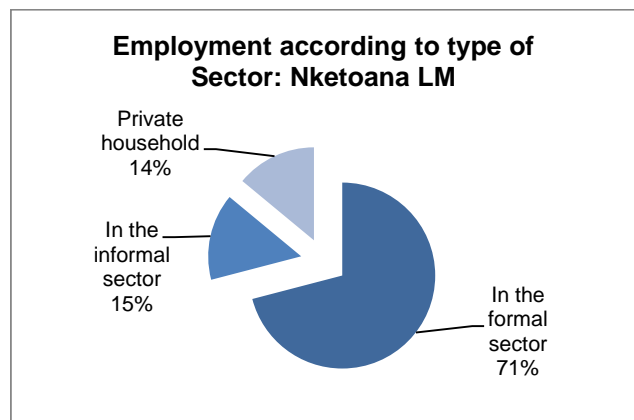
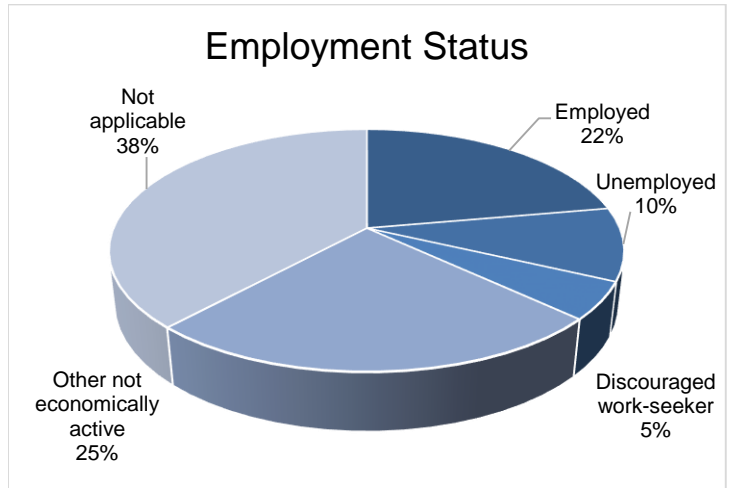


Figure / Table 1.12: Socio Economic / Employment Status

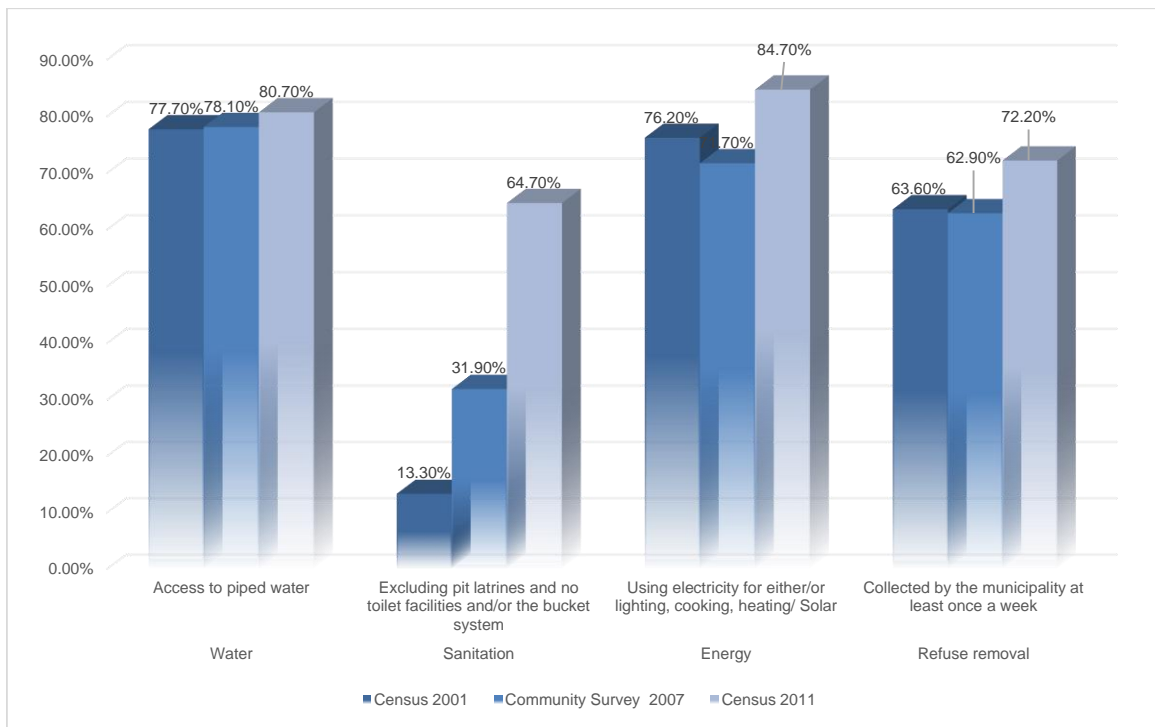
Employment Status	Total persons
Employed	13406
Unemployed	5855
Discouraged work-seeker	3007
Other not economically active	15063
Age less than 15 years	0
Not applicable	22994



(Source: StatsSA, Census, 2011)

### 1.3 Service Delivery Overview

Figure / Table 1.13: Basic Services Overview



(Source: StatsSA)

The Municipality has attained important progress with the delivery of basic services between Census 2001, Community Survey in 2007 and Census 2011. The above progress lines represented above are reflected in the Table below:

Figure / Table 1.14: Basic Services Overview (2)

Access to Basic Services				
Basic Service	Definition	Census 2001	Community Survey 2007	Census 2011
Water	Access to piped water	77.70%	78.10%	80.70%
Sanitation	Excluding pit latrines and no toilet facilities and/or the bucket system	13.30%	31.90%	64.70%
Energy	Using electricity for either/or lighting, cooking, heating/ Solar	76.20%	71.70%	84.70%
Refuse removal	Collected by the municipality at least once a week	63.60%	62.90%	72.20%

(Source: StatsSA)

## 1.4 Financial Health Overview

Figure / Table 1.15: Financial Health Overview

**Nketoana Local Municipality**  
Annual Financial Statements for the year ended 30 June, 2014

**Statement of Financial Performance**

Figures in Rand	Note(s)	2014	2013 Restated
<b>Revenue</b>			
<b>Revenue from exchange transactions</b>			
Service charges	24	97,801,899	76,524,578
Rental of facilities and equipment	38	433,839	476,571
Interest received on consumers		19,071,015	16,416,211
Other income	27	1,397,572	1,607,433
Interest received - investment		411,307	1,501,123
<b>Total revenue from exchange transactions</b>		<b>119,115,632</b>	<b>96,525,916</b>
<b>Revenue from non-exchange transactions</b>			
<b>Taxation revenue</b>			
Property rates	23	16,766,245	16,194,067
<b>Transfer revenue</b>			
Government grants & subsidies		128,777,665	118,114,362
Public contributions and donations		8,000	2,043,939
Fines		94,074	143,185
<b>Total revenue from non-exchange transactions</b>		<b>145,645,984</b>	<b>136,495,553</b>
<b>Total revenue</b>	22	<b>264,761,616</b>	<b>233,021,469</b>
<b>Expenditure</b>			
Bulk purchases	40	(34,430,699)	(37,217,622)
Contracted services	39	(12,770,134)	(12,469,895)
Debt impairment	32	(95,804,024)	(44,402,410)
Depreciation and amortisation	35	(64,369,581)	(74,476,529)
Finance costs	36	(2,917,794)	(1,363,156)
General Expenses	28	(45,291,830)	(43,963,189)
Impairment loss		-	(853,948)
Personnel	30	(68,647,854)	(57,745,974)
Remuneration of councillors	31	(5,379,214)	(4,924,503)
Repairs and maintenance		(10,510,487)	(8,821,056)
<b>Total expenditure</b>		<b>(340,121,617)</b>	<b>(286,238,282)</b>
<b>Operating deficit</b>	29	<b>(75,360,001)</b>	<b>(53,216,813)</b>
Gain on disposal of assets and liabilities		654,736	912,276
Fair value adjustments	34	129,872	85,220
Loss on non-current assets held for sale or disposal groups		(654,736)	(764,473)
		<b>129,872</b>	<b>233,023</b>
<b>Deficit for the year</b>		<b>(75,230,129)</b>	<b>(52,983,790)</b>

## 1.5 Organisational Development Overview

Figure / Table 1.16: Municipal Employees per category

Occupational Category	African		Coloured		Indian		White		Total
	No	%	No	%	No	%	No	%	
Legislators, senior officials and managers	31	83.78%	0	0.00%	0	0.00%	6	16.21%	37
Professionals	5	100.00%	0	0.00%	0	0.00%	0	0.00%	5
Technicians and associate trades	28	84.84%	0	0.00%	0	0.00%	5	15.15%	33
Clerks	27	96.42%	0	0.00%	0	0.00%	1	3.57%	28
Service and sales workers	8	88.88%	1	11.11%	0	0.00%	0	0.00%	9
Skilled agricultural and fishery workers	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0
Craft and related trades workers	4	100.00%	0	0.00%	0	0.00%	0	0.00%	4
Plant and machine operators assemblers	43	97.72%	0	0.00%	0	0.00%	1	2.27%	44
Elementary occupations	230	99.13%	1	0.43%	0	0.00%	1	0.43%	232
<b>Total</b>	<b>376</b>	<b>661.89%</b>	<b>2</b>	<b>11.54%</b>	<b>0</b>	<b>0.00%</b>	<b>14</b>	<b>37.63%</b>	<b>392</b>

(Source: Employment Equity Report: 2013-2018)

Figure / Table 1.17: Total Number of Employees in the Municipality who Received Training

OCCUPATIONAL CATEGORY	FEMALE				MALE				TOTAL				TOTAL	% OF TOTAL EMPLOYEES
	A	C	I	W	A	C	I	W	A	C	I	W		
11 - LEGISLATORS	2				3			1	5	0	0	1	6	33.33%
12 - MANAGERS	3			1	7			2	10	0	0	3	13	81.25%
2 - PROFESSIONALS	4			1	4				8	0	0	1	9	60.00%
3 - TECHNICIANS AND TRADE WORKERS					19				19	0	0	0	19	67.86%
4 - COMMUNITY AND PERSONAL SERVICE WORKERS	1				6				7	0	0	0	7	70.00%
5 - CLERICAL AND ADMINISTRATIVE WORKERS	1			1	10				23	0	0	1	24	53.33%
6 - SALES WORKERS									0	0	0	0	0	0.00%
7 - MACHINE OPERATORS AND DRIVERS	3				26				29	0	0	0	29	65.91%
8 - ELEMENTARY WORKERS	1				50			1	65	0	0	1	66	30.28%
<b>TOTALS</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>16</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>173</b>	<b>43.47%</b>

(Source: Workplace Skills Plan: 2013/14)

Figure / Table 1.18: Summary Employee Profile Data

Total number of black (African, Coloured, Indian) employees	384
Black employees as a % of total employees	96.48%
Total number of women employees	105
Women employees as a % of total employees	26.38%
Total number of employees with disabilities	1
Employees with disabilities as a % of total employees	0.25%
Total employees over the age of 55	61
Over 55 employees as a % of total employees	15.33%
Total employees between the ages of 35 and 55	258
Employees between 35 and 55 as a % of total employees	64.82%
Total employees under the age of 35	77
Employees under 35 as a % of total employees	19.35%

(Source: Workplace Skills Plan: 2013/14)

Figure / Table 1.19: Summary Employee Qualification Profile Data

<b>EMPLOYEE QUALIFICATION PROFILE</b>	
Total number of employees with an NQF Level 1 and below qualification	63
Employees with an NQF Level 1 and below qualification as a % of total employees	15.83%
Total number of employees with an NQF Level 2, 3 or 4 qualification	121
Employees with an NQF Level 2, 3 or 4 qualification as a % of total employees	30.40%
Total number of employees with an NQF Level 5 or above qualification	73
Employees with an NQF Level 5 or above qualification as a % of total employees	18.34%
Total employees who are Managers and Professionals with an NQF Level 6 or above qualification	31
Employees who are Managers and Professionals with an NQF Level 6 or above qualification as a % of total employees in those categories	100.00%
Total employees who are Technicians and Trade Workers with an NQF Level 5 or above qualification	4
Employees who are Technicians and Trade Workers with an NQF Level 5 or above qualification as a % of total employees in that categories	14.29%

(Source: Workplace Skills Plan: 2013/14)



## 1.6 Statutory Annual Report Process

The following statutory required annual reporting process has been complied followed during the 2012/13 financial year:

1	Consideration of the 2013/14 IDP Process Plan	July 2014
2	Implementation of the IDP and budget commences	July 2014
3	Compilation of the 2013/14 Annual Performance Report	August 2014
4	Compilation of the 2012/14 Annual Financial Statements	August 2014
5	Draft Annual Report (Performance Report and Annual Financial Statements submitted to the AG)	August 2014
6	Auditor-General assessed the 2012/13 Annual Financial Statements and Performance Report	September – October 2014
7	Municipality received back the Auditor-General's comments and start addressing issues raised	November 2014
8	Compilation of the 2013/13 Annual Report	January 2015
9	Public comments regarding the Annual Report is invited	February 2015
10	2013/14 Oversight Process	March 2015
11	Public inputs for the purposes of finalising the Oversight Report is invited	March 2015
12	Annual Report, Annual Financial Statements and Audit Management Letters considered with service planning for 2013/14	March 2015

