

## 2004 GOVERNMENT COMMUNICATORS' AWARDS

### FINALIST:



### **Jabu Majola**

Nketoana Local Municipality (Free State)

### **Background**

Jabu is the manager for Corporate Service of the Nketoana Local Municipality in the Free State. She initiated a programme to enhance public participation in the municipal Integrated Development Plan review process after the realization that community participation was not up to standard. The programme was a huge success resulting in improved community understanding of the IDP and the services. She initiated the installation of a toll-free Telkom line for the community to view their concerns and show their support and started the first departmental newsletter to enhance communication and to keep the community informed of the developments in the municipality.

[Source: <http://www.rdp.gov.za/newsroom/events/gca/awards/2004.htm>]